

# Subscribe to peace of mind.

Are you finding the freedom to edit and maintain your website overwhelming? Don't worry, you're not alone. Even with the complete control over content and styling we provide with our websites, a lot of business owners find that keeping theirs fresh and relevant requires more time than they are able to commit to on their own.

In the wide world of websites, interruptions with digital services and the unpredictable performance or cancellation of plugins that once worked perfectly is a lingering possibility. Although we build our websites to prepare for these rare instances, support and service will inevitably be required for maintenance.

## With our support packages you will receive:



### Daily Backups

Every day we will backup your WordPress database and files so that if you ever need to revert to a previous version of your website, we have you covered. All files and backups are stored off-site in a secure destination.



### Security Monitoring

Monitoring your security not only helps protect your website, but protects your users and customers as well. We conduct scheduled security scans to ensure your site is running safe and secure.



### Ongoing Updates

Keeping up-to-date on your WordPress core and plugins is vital to a properly working website. Our team will check for updates when they become available as well as implement appropriate security patches.

# Choose your support plan.

Choose from one of our service plans below to easily keep your Wordpress website current. Our month-to-month plans allow you to upgrade or cancel at anytime.



## Technical

\$39 per month

- WP Core & Plugin Updates
- Daily Off-Site Backups
- Front-End Security Scans
- Automated WooCommerce Updates



## Content

\$85 per month

- Unlimited Support Tasks\*

*\* We count any edits or content updates that can be handled within a half hour as a Support Task. This may include (but is not limited to) text styling updates, imagery upload or editing, content adjustments (either after you've entered in content or if you'd prefer we add ourselves), adding/removing pages, and general website tweaks that do not involve theme alterations or new functionality.*



## Total

\$125 per month

- WP Core & Plugin Updates
- Daily Off-Site Backups
- Front-End Security Scans
- Unlimited Support Tasks\*
- Automated WooCommerce Updates

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## Total eCommerce

\$199 per month

WooCommerce website support includes the features of the Total Plan with the addition of physically monitoring and managing plug-in updates through immediately spot-checking and troubleshooting after each plugin install to ensure there is little to no downtime.

Not sure if your need counts as a Support Task? Don't worry, reach out and we can work together to find out if your tasks falls within your designated plan or if we need to quote as a separate, one-off development item. Clients enrolled in our Support Plans receive discounted development rates. All support tasks must be emailed to [support@clarkcreatedesign.com](mailto:support@clarkcreatedesign.com) or requests will be charged regular agency rates.